

FACT SHEET – CHANGES TO THE SPORTS VOUCHERS PROGRAM

From 1 January 2019 the following changes will be implemented

Double the Discount - \$100 voucher

Eligible children can claim up to \$100 discount off membership/registration fees.

Eligible Children

This is still all South Australian primary school aged children, meaning if the child is attending or is eligible to attend primary school (Reception to Year 7). For some schools, Year 7 is now the first year of high school however vouchers can still be claimed for children in Year 7.

Dance is Eligible

All forms of dance (cultural, artistic, street, etc) will be an eligible activity. Providers must register to become a registered provider before offering vouchers (see link on website to register).

Discount vs Refunds

The preferred method is to provide the discount to membership fees at the time of payment (eg: a club's membership fees are \$200, the parent will pay \$100 and the club will claim the remaining \$100 from the Sports Vouchers team).

Some providers are unable to offer a discount upfront at the time of registration (due to varying reasons) and in these instances, the parent pays the full membership fee and is refunded the \$100 once the provider has received reimbursement from the Sports Vouchers team.

Provider Eligibility

- All not-for-profit clubs and associations must be incorporated under the *Associations Incorporation Act 1985*.
- Private sport providers (for-profit businesses) must be a registered business and affiliated or have an agreement with a State Sporting Organisation, for a sport it is providing.
- Private dance providers (for-profit businesses) must be a registered business and registered with a peak dance association or Recreation SA **NEW**
- All providers must deliver a recognised sport or form of dance
- All providers must be child safe compliant (verified with the Department of Education).
- All providers must offer a minimum 8 weeks of semi-structured activity or as approved by the Office for Recreation, Sport and Racing **AMENDED**

New Terms and Conditions for Providers

Once finalised, the new Terms and Conditions will pop-up when providers login to the Sports Vouchers portal. Before you can proceed, providers must read and accept the new Terms and Conditions.

Random Parent Surveys

All parents that provide an email address will be sent a request for a customer satisfaction survey. This is to gather feedback about the program and ensure providers are complying with the Terms and Conditions of being a registered Sports Voucher provider.



sportsvouchers.sa.gov.au

Updated .csv Template

We have updated the template that you must upload claims to. Please ensure you update your online registrations or information you gather from members in order to complete the template correctly.

[Click here](#) for an example of the new .csv file

The template headings will be:

Field Heading	Notes
Child first name	
Child surname	
Child gender	
Child date of birth	To verify the child is of primary school age
Child suburb	
Child postcode	
Australian Visa Number	
Medicare number	11-digits including the child's reference number (order on the Medicare card)
Parent first name	
Parent surname	
Parent contact number	
Parent email	New field (optional) for satisfaction survey
Used a voucher this calendar year?	Only 1 voucher per calendar year
Member prior to using voucher?	Was the child a member at your club prior to registering with a voucher?

New 2019 Voucher

We have updated the voucher used to collect information in 2019. The core information is the same (child's Medicare number, date of birth, etc). We have added the parent email address to be able to survey parents via email and removed several other fields that are no longer required.